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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Attorney Docket No.: 0504AN.044861

In re Application of:

**MCKEE ET AL.**

Serial No.: 09/735,765

Filed: 13 DECEMBER 2000

For: **METHOD AND SYSTEM FOR  
MONITORING SERVICE QUALITY IN  
A RESTAURANT**

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Examiner: SUAREZ, F.

Art Unit: 2857

**AMENDMENT UNDER 37 C.F.R. § 1.111**

MS Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

This Amendment is submitted in reply to the Examiner's Office Action dated January 27, 2004, having a shortened statutory period set to expire April 27, 2004.

Please amend the above-identified application as follows:

**CERTIFICATE OF MAILING**  
**37 CFR 1.8(a)**

I hereby certify that this correspondence is being deposited with the United States Postal Service as First-Class Mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date below.

2/17/04  
Date

*Catherine D. Niles*  
Signature